


<b>UNCONTROLLED DOCUMENT WHEN PRINTED</b>		
<b>Title:</b>  <b>Quality Manual to the Requirements of ISO9001 &amp; IATF16949</b>	<b>Code No.</b>	CM1
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### 1.3 QUALITY POLICY STATMENT

It is the policy of SEH Europe Limited to:

- Manufacture and supply Silicon wafers (Polished and Epitaxial 150mm ~ 200mm Diameter) to meet customer, legal, regulatory and other interested parties' applicable requirements with our goal being ZERO defects.
- Ensure that customer and applicable statutory and regulatory requirements are determined, understood and consistently met whilst enhancing customer satisfaction.
- Ensure the risks and opportunities that can affect conformity of Silicon wafers products are determined and addressed

This is to be achieved by policies focussed on 7 pillars defined in the table below:

Pillar	Policy
Customer Focus	<ul style="list-style-type: none"> <li>• Provide consistently high levels of customer satisfaction to be measured regularly and findings acted upon to enhance satisfaction.</li> </ul>
Leadership	<ul style="list-style-type: none"> <li>• Shall be accountable ensuring the Quality Policy, Objectives and Systems are aligned with the strategic direction of SEH Europe Ltd that are fully effective and achieve intended results.</li> <li>• Shall integrate the quality management system requirements into SEH Europe Limited business processes.</li> <li>• Shall promote the use of the process approach and risk based thinking.</li> <li>• Shall ensure resources needed for the quality management system and its processes.</li> <li>• Shall communicate the importance of effective quality management systems and the need for conformance to said systems.</li> <li>• Shall engage, direct, support and provide leadership to all employees across the organisation and within their areas of direct responsibility to contribute toward the effectiveness of the quality management system.</li> <li>• Shall promote improvement across the quality management system, products, processes and pillars of this Quality policy.</li> </ul>
Engagement of People	<ul style="list-style-type: none"> <li>• To have all employees highly motivated and actively involved in continual improvement and contributing to the achievements of company objectives.</li> </ul>
Process Approach	<ul style="list-style-type: none"> <li>• Establishing and maintaining a Quality Management System that meets the requirements of IATF 16949 and ISO 9001.</li> </ul>
Improvement	<ul style="list-style-type: none"> <li>• Continually improving our management and manufacturing processes to enhance our product and service using appropriate planned data sources.</li> </ul>
Evidence based decision making	<ul style="list-style-type: none"> <li>• Shall plan and implement the monitoring, measurement, analysis of the quality management systems, manufacturing processes and product ensuring action based on the analysis of data.</li> </ul>
Relationship Management	<ul style="list-style-type: none"> <li>• Work with our Customers and help them to develop effective and efficient solutions for Silicon wafer applications.</li> <li>• Work with Suppliers to improve alignment with SEH Europe Limited Quality objectives and strategic direction.</li> <li>• Work with Other identified interested parties to ensure where all defined requirements are being managed systematically.</li> </ul>

Managing Director & CEO (Mr A.Tamura)	
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