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| | Page | 2 of 51 |

SEH Europe Ltd.)

This Quality Policy Manual covers the SEH Europe Ltd. The aim of this Quality Policy Manual is to define how the organisation are to meet customer and applicable statutory and regulatory requirements and to improve customer satisfaction by effectively operating the quality management system, which includes the continual improvement process.

SEH Europe Ltd. was registered in Scotland in 1984 as a wholly owned subsidiary of Shin-Etsu Handotai Co. Ltd. Japan. SEH Europe Ltd. is the third overseas plant within the SEH Group, which now comprises seven manufacturing plants in Japan, and the SEH Malaysia, SEH America and SEH Taiwan manufacturing sites.

SEH Europe Ltd. occupies a total land area of 111 acres and is located in Livingston, West Lothian, approximately twelve miles from Edinburgh, Scotland's capital city.

SEH Europe Ltd. manufactures high-grade silicon polished wafers of 150mm, 200mm diameters and 150mm & 200mm Epitaxial wafers. **Our Wafers are used by customers as a base raw material in the semiconductor industry to produce a variety of electronic devices and integrated circuits.**

The output from SEH Europe Ltd. is primarily directed at the European market, but products are also shipped to Japan, Asia and America. SEH Europe Ltd has two sales branches; SEH Europe Ltd. French branch based near Nice and SEH Europe Ltd. German branch based near Munich. SEH Europe Ltd also stock and supply a small quantity of wafers on behalf of our sister plants. Such products are labelled with the original plants labels and we make no claims to have manufactured said product, **we have included those sites within our scope of accreditation to identify interactions between remote locations and support functions and SEH Europe Ltd.**

- **1985 Livingston Plant of SEH-Europe begins operation Non polished wafer.**
- **1991 SEH-Europe begins production of polished wafers.**
- **1994 SEH-Europe certified with ISO9002**
- **1997 SEH-Europe begins production of epitaxial wafers.**
- **2000 SEH-Europe certified with QS9000.**
- **2004 SEH-Europe certified with ISO/TS16949.**
- **2018 SEH Europe Transitions to IATF16949 and ISO9001**

1.1 MISSION STATEMENT

It is the mission of SEH Europe Ltd to be recognised by our present and potential Customers as the supplier most able to ensure that their requirements (stated or implied) are consistently met and, where possible, exceeded.

SEH-E aims to develop and maintain a position of being the undisputed leader in the European market place using a process approach in key areas of unrivalled technology, quality, delivery, cost, safety, environment **and ethics** results while maintaining a stable relationship with all our customers **and other interested parties.**

1.2 QUALITY SLOGAN

“Working together to provide unrivalled Technology, Quality and Customer Service”